DCI executives, from left: Tanna Faulkner, senior vice president, sales and digital channels; Sarah Fankhauser, president and CEO; Sandra Schmitt, vice president, application development, and Susan Flores, senior vice president, customer support and professional services.

FACES OF
CORE LEADERSHIP

A transformative core culture transforms core customer experiences

DCI leads among core technology providers with a historically unique composition of women executives who advance a unique, needed perspective and culture in the industry — one that focuses on listening.

The DCI culture has always been defined by a symbiotic relationship with customers, and the conviction that the company's success is measured only by the success and satisfaction of its customers. That culture has been driven by leaders like these who openly listen to customers and employees, contagiously cultivating that kind of caring connection until it is so deeply rooted in the culture that it has become second nature at every level.

From the boardroom to the reception desk, from programming and IT to the mailroom, this culture of listening and caring instinctively inspires every employee to make a positive difference in every customer's experience, every day. Every core technology and business principle at DCI is formed from the input of customers to produce innovative digital banking wrapped in a uniquely meaningful experience. Customers who come to DCI from other providers routinely comment how meaningful it is that DCI listens and actually implements new solutions using their feedback.

Who's listening to you about what you want and need from your core relationship? DCI has lots of ears to lend.

Everyone knows we treat our customers like family.

D·C·I
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