

DCI Card Services

Income, service and support you can't get anywhere else – period.

DCI is your single solution for card and ATM services with comprehensive software, networking, and service that expertly manages all of your ATM and POS transactions.

With DCI, one connection provides a single source for account entry, maintenance, card/PIN ordering, monitoring, transaction reporting and customized services.

With DCI Card Services, you receive 24-hour online monitoring and service to ATMs and card holders, access to regional and national affiliations and added benefits like terminal network duality, surcharging, on-screen marketing, instant-issue cards, contactless enabled debit card and digital wallet options, and more. And, our chargeback workflow automatically sends disputes directly to the merchant to shorten settlement times and reduce costs.

DCI provides many services not available from other companies. We customize setup to meet your bank's unique needs, and manage all the details so you save time, staff, and money.



Our team of card service specialists provides you with all this and more including:

- Reconciliation and balancing
- Help building interchange and other revenue
- Voice response customer access for changes, etc.
- Online, real-time available balances, memo posting, history
- Regional and national network affiliations
- ATM surcharging and credits
- Single point, automatic, daily settlement
- FIS® SecuLOCK™ and other fraud protection
- Bilingual capabilities
- On-screen marketing and surcharging
- Flexible ATM and POS limits
- Immediate capture and reissue of lost or stolen cards
- Remote balancing of ATMs from iCore360®
- Chargeback research and processing
- Digital Wallet/Apple Pay, Google and Samsung Pay option
- Contactless enable debit card/"Tap and Pay" option
- Visa and Mastercard services and reporting and more

Contact us today for the best in card services.

The DCI logo, consisting of the lowercase letters "dci" in a bold, black, sans-serif font, followed by a period.