

Managed IT Services



Gain High-Tech Performance And Peace Of Mind With RESULTS Managed IT

For many banks, finding the staff and resources to manage IT needs efficiently and remain secure and compliant can be a challenge, and sometimes very expensive.

The good news is that DCI can make it all much easier and more affordable with our all-new managed IT services option provided by RESULTS Technology.

Worry-Free IT Management

The RESULTS Technology managed IT services option gives you all the technical expertise and security you need to manage and maintain your IT assets and needs and be fully compliant with stringent FFIEC guidelines.

RESULTS ensures all your technology is set up and administered with bank-focused and industry-trained technical expertise to ensure your compliance.

RESULTS Technology lets you focus on your customers and your banking business with the assurance that your bank's network infrastructure is protected, secure and supported 24/7/365 for one fixed monthly fee.

The DCI Managed IT option from RESULTS Technology makes it easy for you to:

- Reduce IT management resource requirements
- Focus on customers and growth without increasing staff
- Improve overall IT efficiency and performance
- Improve IT security
- Gain critical IT enterprise expertise and equipment
- Gain stronger disaster recovery and redundancy capability
- Ease your mind with proactive, 24/7 monitoring
- Easily meet FFIEC requirements and documentation
- Control expenses with predictable, fixed monthly pricing
- Keep your business running if disaster strikes
- Get everything you need without paying for extras you don't

Contact us today and ease your mind and your IT burden with RESULTS Technology "worry-free" managed IT.

Core technology you can depend on . . . a relationship you can trust.





“DCI was an easy decision for us due to the flexibility of iCore360 and the relationships they create.”

Jeff Ball —
President, Friendly Hills Bank, Ca



Award-winning Solutions and Service



iCore360 Intuitive Core featuring:

- Web-Driven Simplicity / Integration
- Single Source Open Data / Full Security
- Analytics / Custom Reporting / GL Dashboard
- Entire Customer Relationship Control
- Account Origination / Advanced Lending
- Custom User Workflows
- Document Imaging
- Profitability / ALM

iCoreGO Digital Suite featuring:

- Online / Mobile
- AI Interactive Voice
- Onboarding / Account Opening
- Website Hosting
- Online Statements
- Positive Pay

Companion Options & Services

- InstaKEY™ ATM Network / Card Services
- Proof21™ Branch Capture
- Teller™ Automation / BSA Compliance
- Loan Management & Scoring
- Mobile / Merchant Capture
- 24/7 Live Support
- DCI University Training
- Operational Efficiency Reviews
- Managed IT / Security
- and more

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