



A Unique Partner in Banking

Four Kansas bankers founded DCI in 1963. Today, hundreds of banks nationwide trust DCI for advanced core technologies, and DCI remains privately owned by several client shareholders with customers serving as board members and user group leaders.

This unique ownership and customer collaboration makes DCI a partner that is more mutually understanding, responsive, and committed to your success and satisfaction.

Take a closer look at DCI. We're confident you'll like what you see.

Private Ownership

- Nearly 60 years of stability
- 33 bank clients as shareholders
- Bank clients as board members
- Greater stability and continuity; not subject to acquisition
- Greater accountability and customer focus
- Greater independence; not pressured by financial markets
- People before profits

People Who Care

- Nearly 250 employees in seven locations
- Average 10 years experience in banking; average 7 years with DCI
- Personal relationship managers for each client
- Client-led user groups and customer collaboration in product development
- Near 100% client satisfaction and contract renewal year after year

Personal Support

- Live on-call support, 24/7
- 1-hour support response guarantee; 9 minute average
- Additional IT and 3rd party application support
- Customer support website and resource library
- On-screen help documentation
- Proactive communication and quarterly site visits
- Access to senior management
- Free professional education and training

Advanced Solutions

Award-winning core solutions for community banks.

- iCore360® core processing; hosted or in-house
- Internet and mobile banking
- InstaKEY® ATM network and card services
- Integrated account origination
- Remote capture
- Teller automation/capture/proof
- Document imaging and management
- InfoSight™ custom reporting
- Dynamic analysis dashboard
- Network services and data security
- Backroom services
- Custom GL reporting, and more

Awards

- IDC and FinTech Forward Top 100 Technology Provider
- 3-time *BankNews* Innovative Solutions Award winner
- InfoWorld Top 100 IT Award
- NetApp Innovation Award



LEARN MORE ABOUT THE DCI DIFFERENCE.

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